

**COUNTY COUNCIL MEETING – 24<sup>TH</sup> MAY 2018**

**Question to Alan White  
Deputy Leader and Cabinet Member for Health, Care and Wellbeing**

**By Charlotte Atkins**

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**Question**

How many hours of free face to face advice a week do social workers based in Leek obtain for their clients from Leek Citizens Advice Bureau? Should Leek CAB close, to whom would they go for such advice?

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**Reply**

We do not collect information about referrals to Citizens Advice in a way that makes it possible to aggregate data about the number of referrals or the number of hours of support provided. Information from the social care teams indicates that countywide they refer a couple of people a week to Citizens Advice, typically if they need support with benefits/housing or to manage debt. Citizen's Advice is funded through a combination of charitable and public sector contributions, including from the District and Borough Councils. I have not been informed that the Leek branch is due to close. Advice is available from their national website.